

**SERVICE ORDER**

DR.B.C.ROY COLLEGE OF PHARMACY & ALLIED HEALTH SCIENCES  
DR.MEGHNAD SAHA SARANI, BIDHAN NAGAR, DURGAPUR-713206, WEST BENGAL

Phone: (0343) 253 2679, Fax: (0343) 253 2679, eMail: bcrpc\_dgp@yahoo.co.in

**Vendor Detail :****Esstek India Pvt, Ltd,**

95, Jatin Das Road,

Kolkata - 700 029

Phone: 9038173245

Fax:

Service Tax No:

Pan No.: AABCE0904F

**SERVICE ORDER NO.:** SVC/BCRCP/00041/20-21**DATE:** 26/03/2021**Contact Detail**

Contact Person :

Telephone No. :

Our Fax Number: (0343) 253 2679

E-mail : bcrpc\_dgp@yahoo.co.in

**Annual Maintenance Contract for EPABX Machine AMC Period : 01.04.2021 to 31.03.2022**

Main Text	Active Unit	UOM	Gross Amount
ANNUAL MAINTENANCE CONTRACT	1	NOS	13,000.00

**Item covers the following services:**

Item Name	Unit	UOM	Price	Amount	Completion Dt
A.M.C - (EPABX SYSTEM) Annual Maintenance Contract for your existing EPABX machine consisting of : 08 P&T Lines with 56 Hybrid Extensions with 01 Key Telephone 24 Keys, expandable up to 128 ports. (Model : NEC SL 1000)	1.00	NOS	13,000.00	13,000.00	31/03/2022
<b>Total</b>				13,000.00	
Add - SGST-BILLWISE		@ 9.00 %		1,170.00	
Add - CGST-BILLWISE		@ 9.00 %		1,170.00	
<b>Grand Total</b>				15,340.00	

**Words-Rupees:** Fifteen Thousand Three Hundred Forty Only**TERMS & CONDITIONS**

AMC PERIOD FROM 01.04.2021 To 31.03.2022

Maintenance Service will be done regularly and periodically as per requirements and Corrective maintenance will be done within a maximum of 24 hrs. & maximum 48 hrs. after lodging of complaints to the Service Centre

Payment : As per rules.

All legal disputes are subject to be Durgapur's Jurisdiction.

Terms &amp; Conditions as per physical contract documents.

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**INVOICE**

<b>Customer/Consignee :</b> Dr. B.C. Roy College Of Pharmacy & Allied Health Sciences, Dr. Megnath Saha Sarani, Bidhan Nagar Durgapur-713212.	<b>ESSTEK INDIA PVT LTD</b> 56 Jatin Das Road Kolkata- 700029 Ph No 7890006448/7 GSTIN :19AABCE0904F1Z3 Invoice No : ESST02/2021-22 Invoice Date: 05/04/2021
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Sl.	DESCRIPTION	UNIT	QTY.	HSN/SAC	RATE(Rs)	AMOUNT (Rs.)
1.	Annual maintenance contract for your existing EPABX consisting of: 08 P&T lines with 56 Hybrid Extensions with 01 Key Telephone 24 Keys, (Model: NEC SL 1000)  (01/04/2021 to 31/03/2022)	NEC	01	997816		13000=00
RUPEES Fifteen thousand three hundred forty only				TOTAL		13000=00
				Add CGST@9%		1170=00
				Add SGST@9%		1170=00
				GROSS		
				NET RECEIVABLE		15340 =00

*Bidyut K. Saha.*  
**B.K. SAHA**  
 (In-charge S&P)  
 Central Store  
 Dr. B.C. Roy College of Pharmacy & Ahs  
 Dr. Meghnad Saha Sarani, Bidhan Nagar  
 Durgapur-713206, (W.B.)

For ESSTEK INDIA PVT. LIMITED



*Saha*  
 05/04/2021  
 Authorised Signatory

ORDER NO EIPL/BCR/AMC/ 2K21  
 ORDER DATE

ORDER FOR MAINTENANCE SERVICE CONTRACT FORM

Please render us the service according to the terms and conditions of maintenance service contract given overleaf for the periods mentioned as under :

Sl. No.	Description	CONF G	OEM	UNIT	RATE	AMC AMOUNT
1.	Annual Maintenance Contract for your existing NEC make EPABX machine for 12 months  GST@18%  *The above AMC does not includes replacement of Telephone sets and also not includes replacement or shifting of telephone cable	B/56 KT	NEC	<del>02 No</del> 01 No.		13,000.00
						2340.00
AMOUNT IN WORDS RUPEES Fifteen thousand three hundred forty only						15,340.00

Service to be Duration : From 01/04/2021 to 31/03/2022  
 Rendered at : Dr. B.C. Roy College Of Pharmacy & Allied Health Services

Signature \_\_\_\_\_ Signature \_\_\_\_\_  
 For ESSTEK INDIA PVT. LTD. Name \_\_\_\_\_  
 Name : Sujoy Sinha

7890006448 Customer's Name: Dr. B.C. Roy College Of Pharmacy & Allied Health Services Dr. Megnath Saha Sarani, Durgapur-713212.

Date : 15/03/2021

ESSTEK INDIA PVT.LTD.56 JATIN DAS ROAD KOLKATA-700029 PH. : 7890006448/7



**TERMS AND CONDITIONS  
FOR THE MAINTENANCE SERVICE OF EPABX SYSTEM**

ESSTEK INDIA PVT. LTD. (Here-in-after referred to as ESSTEK) will maintain the equipment on the terms & conditions mentioned herein below:

1. **SCOPE**
  - 1.1. Maintenance Service shall consist of Preventive and Corrective Maintenance of EPBX System and will include supply and replacement of spare parts.  
**NOTE : Parts removed shall be the property of ESSTEK.**
  - 1.2. **CORRECTIVE MAINTENANCE**  
This will be done when complaints are lodged at company's service centre.
  - 1.3. **PREVENTIVE MAINTENANCE**  
This will be done regularly and periodically as per requirements.
2. **HOURS OF SERVICE**  
Provision of maintenance service shall be confined to ESSTEK normal local working hours unless the customer is covered under round the clock service option.
3. **DURATION OF CONTRACT**  
Duration of this contract is as indicated in the Order Form. The effective dates will be the earlier of the following :
  - One month from the date of despatch of machine
  - Date of installation
  - Date of expiry of the previous contract.
4. **CARE OF EQUIPMENT**
  - 4.1 The customer will give ESSTEK full access to the equipment and will provide suitable working space to enable ESSTEK to provide maintenance services.
  - 4.2 The customer shall be responsible for providing proper site conditions, a standard power conditioning equipment and air conditioning as prescribed by ESSTEK. Any damage due to deviation from these at the customer end are not covered under this agreement.
  - 4.3 No alterations, attachments, upgradation or repairs be done except by ESSTEK's written consent.
5. **COMPLAINTS**  
Complaints shall be reported to ESSTEK office assigned to maintain the equipment by telephone, fax or letter. The complaint lodged should give details of fault to enable ESSTEK to take corrective actions.
6. **EXEMPTIONS**
  - 6.1 The maintenance contract does not cover the following :  
Any other peripheral / System not mentioned in the contract and accessories like stabilizers etc. unless otherwise mentioned in the contract.
  - 6.2 If customer uses consumables or stationary not approved by ESSTEK as suitable for the equipment, ESSTEK will not be responsible for the performance of the equipment and reserves the right to impose an additional charge in any or all subsequent periods.
  - 6.3 ESSTEK shall not be liable to failure to perform any of its obligations under or arising out of this contract, if such failure results from any force majeure act of god, lightning, fire, storm, earthquake, explosion, accident, strikes, lockout, industrial dispute, labour trouble, transportation embargo, imminence or the existence of any state of emergency, war, war like conditions, civil commotion, riot, inability to obtain any material, refusal of licence or imposition of sanctions and / or any measures taken by the Government whatsoever which render it impossible or impracticable for any other cause or circumstances of whatever nature beyond ESSTEK's control.
  - 6.4 This agreement does not cover break down or service or spares cost arising out of whatever nature beyond ESSTEK's control.
  - 6.5 This agreement does not cover break down or service or spares cost arising out of whether partly or wholly misuse of the equipment or its to improper environmental conditions/power conditioning.
7. **PAYMENT TERMS**  
Annual Maintenance charges commence from the date mentioned in the contract and shall be payable in advance for the period mentioned in the contract.
8. **ASSIGNMENTS**  
The customer shall not assign this contract or any thereof without ESSTEK's written consent.
9. **TERMINATION**  
If the customer commits any breach of contract with ESSTEK and fails to remedy it promptly on receiving notice from ESSTEK, ESSTEK reserves the right to terminate the contract without any liabilities whatsoever.
10. **THIS CONTRACT**  
This agreement together with any attachment signed by both the parties shall constitute the entire binding contract between ESSTEK and the customer. This contract shall be governed in all respect by India Law. The foregoing terms and conditions shall prevail notwithstanding any variations contained in terms and conditions of any other documents submitted by the customer unless such variations have been specifically agreed upon by ESSTEK.
11. **JURISDICTION**  
This contract shall be deemed to have been conducted in the Union Territory of Delhi where it has been signed on behalf of ESSTEK and all obligations hereunder shall be deemed to be located at Union Territory of Delhi and the courts with U. T. of Delhi will have the jurisdiction to the exclusion of all other courts.

