

## 2.5.2: Mechanism to deal with internal/external examination related grievances

### ACADEMIC YEAR 2020-2021

Sl. No.	Date	Name	Roll no.	Details of complaint lodged	Action taken	Issue resolved (Y/N)
1	1-7-2021	RAJAT BISWAS	18901917074	MISSING OF NAME IN MAR	Mailed to COE	Yes
2	1-9-2021	Rajat Biswas & Bishal Goswami	18901917074	UNABLE TO ENROLL	Mailed to COE	Yes
3	1/19/2021	KOUSHIK DUTTA	18901915033	Hard copy not received	Mailed to COE	Yes
4	1/19/2021	MILAN MONDAL	18901915042	Hard copy not received	Mailed to COE	Yes
5	1/19/2021	PRANOY MONDAL	18901915061	Hard copy not received	Mailed to COE	Yes
6	2/20/2021	MIR IRFAN SOYEL	18920219018	missing results	Mailed to COE	Yes
7	2/20/2021	PRIYANKA GUPTA	18920219017	missing results	Mailed to COE	Yes
8	2/20/2021	MALAY BESRA	18920219016	missing results	Mailed to COE	Yes
9	2/20/2021	SAIKAT MONDAL	18920219015	missing results	Mailed to COE	Yes
10	2/20/2021	BHANU PRAKAS	18920219014	missing results	Mailed to COE	Yes
11	2/20/2021	SOMALI GORAI	18920219013	missing results	Mailed to COE	Yes
12	2/20/2021	RINKU YADAV	18920219012	missing results	Mailed to COE	Yes
13	2/20/2021	ANJAN MONDAL	18920219011	missing results	Mailed to COE	Yes
14	2/20/2021	Namrata Roy	18920319019	missing results	Mailed to COE	Yes
15	2/20/2021	Bishal Goswami & RAJAT BISWAS	18901917109	Unable to Enroll in 5th semester examination	Mailed to COE	Yes
16	2/24/2021	Rajat Biswas	18901917074	Unable to Enroll in 5th semester examination	Mailed to COE	Yes
17	2/26/2021	Anamitra Bhattacharya	18901917127	Correction of B. PHARM 2ND YEAR grade card	Mailed to COE	Yes
18	3-12-2021	PRABHAKAR RAY	18920219009	unable to upload photo	Mailed to COE	Yes
19	6/23/2021	Shubhadeep Choudhury	18901913085	unable to enroll PT 402 backlog paper	Mailed to COE	Yes
20	6/30/2021	Shubhadeep Choudhury	18901913085	unable to enroll PT 402 backlog paper	Mailed to COE	Yes
21	5/14/2021	RITAM MONDAL	18901920116	unable to enroll in B,pharm 4th semester	Mailed to COE	Yes
22	6/19/2021	RITAM MONDAL	18901920116	unable to enroll in B,pharm 4th semester	Mailed to COE	Yes
23	7-6-2021	Aritra Paul	18901917117	issuing 4th semester enrollment form	Mailed to COE	Yes
24	7/25/2021	Aritra Paul	18901917117	Correction of final year result	Mailed to COE	Yes
25	7/27/2021	Shubhadeep Choudhury	18901913085	Update MAR status	Mailed to COE	Yes
26	7/27/2021	Srijon Majumder	18920218004	Rectification of 4th sem grade card	Mailed to COE	Yes
27	8/6/2021	Pritam Kundu	18901917081	Non-Receipt of 5th sem. Grade card	Mailed to COE	Yes

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28	8/7/2021	Pritam Pradhan	18901917080	Non-Receipt of 5th sem. Grade card	Mailed to COE	Yes
29	8/7/2021	Pritam Kundu	18901917081	Non-Receipt of 5th sem. Grade card	Mailed to COE	Yes
30	8/10/2021	Soyed Rana	18901920108	Unable to appear for PT412 exam	Mailed to COE	Yes
31	8/14/2021	Indranil Ghosal	18901917096	Rectification of 4th sem. grade card	Mailed to tpo kol	Yes
32	8/21/2021	PARTHOSARATHI BANDHOPADHAY	18920317003	Non-Receipt of Grade card	Mailed to tpo kol	Yes
33	8/24/2021	SARBANI DAS	18920816003	Rectification of course name in grade card	Mailed to tpo kol	Yes
34	08-09-2021	Debanjan pan, Souvick saha	18901917003, 18901917010	readmission	Mailed to tpo kol	Yes
35	10/29/2021	Shubhadeep Choudhury	18901913085	Rectification of 8th Semester grade card	Mailed to tpo kol	Yes
36	12-2-2021	Pritam Saha	18920221019	not received the registration no	Mailed to tpo kol	Yes
37	12/14/2021	omsatyam	18901916089	rectification of grade in certificate	Mailed to tpo kol	No
38	12/14/2021	Buddhadev Bhunia	18901921071	Rectification of name in registration	Mailed to tpo kol	No

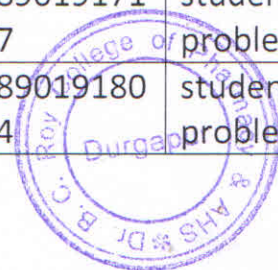


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**ACADEMIC YEAR 2019-2020**

Sl. No	Date	Name	Roll no.	Details of complaint lodged	Action taken	Issue resolved (Y/N)
1	2-6-2020	MADHAB PODDAR	18901914052	Enrollment of Madhab Poddar in subjects of his choices	Mailed to COE	Yes
2	2-11-2020	Sarbani Das	18920816003	enrollment of Miss Sarbani Das (Roll no. 18920816003)	Mailed to COE	Yes
3	3/19/2020	Anamitra Bhattacharya	18901917127	Backlog in Pharmaceutical Engineering	Mailed to COE	Yes
4	4/15/2020	Ishika Dey	18901919081	Incomplete result ("I" in PT 105)	Mailed to COE	Yes
5	4/28/2020	Madhab Poddar	18901914052	update 8th semester grade card	Mailed to COE	Yes
6	7-8-2020	Milan Mondal	18901915042	Exam form verification	Mailed to COE	Yes
7	7-8-2020	Koushik Dutta	18901915033	Exam form verification	Mailed to COE	Yes
8	7/17/2020	SHUBHADEEP CHOUDHURY	18901913085	INTERNA/SESSIONAL/PRACTICAL MARKS	Mailed to COE	Yes
9	7/19/2020	Milan Mondal	18901915042	Allow payment of examination fees	Mailed to COE	Yes
10	7/19/2020	Koushik Dutta	18901915033	Allow payment of examination fees	Mailed to COE	Yes
11	9/24/2020	PUJA MONDAL	18901916076	Update status of review results	Mailed to COE	Yes
12	10-3-2020	Subhadeep Choudhury	18901913085	Special Supplementary Form not available	Mailed to COE	Yes
13	10-3-2020	Aishika Barman	18901918118	student portal login problem	Mailed to COE	Yes
14	10-7-2020	Aritra paul	18901917117	student portal login problem	Mailed to COE	Yes
15	10-7-2020	Sk Nayim Ali	18901918044	student portal login problem	Mailed to COE	Yes



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16	10-9-2020	Sandabrata Das	18901916063	Backlog paper payment failed	Mailed to COE	Yes
17	10-9-2020	Pintu Adhikary	18901917084	Backlog paper payment failed	Mailed to COE	Yes
18	10/15/2020	Bishnu Dev Thakur	18901916117	Issue provisional certificate	Mailed to COE	Yes
19	10/20/2020	Rahul Karmakar	18901918064	reversal of charges for unsuccessful processing	Mailed to COE	Yes
20	12-2-2020	Kalyani Kumari	18901918082	Upload backlog paper enrollment data	Mailed to COE	Yes
21	12-2-2020	Adwitiya Roy	18901918119	Upload backlog paper enrollment data	Mailed to COE	Yes
22	12-2-2020	Anamitra Bhattacharya	18901917127	Rectify PT 397 marks	Mailed to COE	Yes

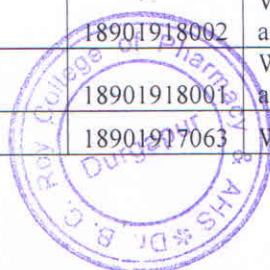
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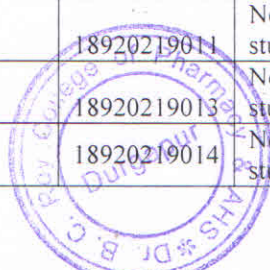
## ACADEMIC YEAR 2018-2019

Sl. No.	Date	Name	Roll no.	Details of complaint lodged	Action taken	Issue resolved (Y/N)
1	4/26/2019	Soumita Ghara	18901917048	upload the examination form	Mailed to COE	Yes
2	4/26/2019	SK. Nadim Ali	18901916045	upload backlog examination form of three subjects	Mailed to COE	Yes
3	4/30/2019	Sushruta Chakraborty	18920817001	upload the examination form	Mailed to COE	Yes
4	8/24/2019	MADHAB PODDAR	18901914052	not achieved a "P" grade	Mailed to COE	Yes
5	8/24/2019	Kuntal Basu	18901916007	B.Pharm separate supplementary examinations	Mailed to COE	Yes
6	8/24/2019	Pralay Paine	18901916006	B.Pharm separate supplementary examinations	Mailed to COE	Yes
7	8/24/2019	Totan Chowdhury	18920318002	dispute regarding published PPR Results of M.Pharm 1st Semester	Mailed to COE	Yes
8	8/29/2019	MADHAB PODDAR	18901914052	not be appearing for separate supplementary examinations	Mailed to COE	Yes
9	9-4-2019	MOULIK BHATTACHARYYA	18901918014	Wrong subjects allotted	Mailed to COE	Yes
10	9-4-2019	MRINMOY SAHA	18901918013	Wrong subjects allotted	Mailed to COE	Yes
11	9-4-2019	NABYENDU SAHA	18901918012	Wrong subjects allotted	Mailed to COE	Yes
12	9-4-2019	PRALAY GHORAI	18901918011	Wrong subjects allotted	Mailed to COE	Yes
13	9-4-2019	PRITAM KARMAKAR	18901918010	Wrong subjects allotted	Mailed to COE	Yes
14	9-4-2019	RAJAT SUBHRA JAS	18901918009	Wrong subjects allotted	Mailed to COE	Yes
15	9-4-2019	RISHAV DAS	18901918008	Wrong subjects allotted	Mailed to COE	Yes
16	9-4-2019	SHAHEEN PARVEEN	18901918007	Wrong subjects allotted	Mailed to COE	Yes
17	9-4-2019	SONJOY JOSH	18901918006	Wrong subjects allotted	Mailed to COE	Yes
18	9-4-2019	SOUMIK KUMAR MAITY	18901918005	Wrong subjects allotted	Mailed to COE	Yes
19	9-4-2019	SUBHASISH JANA	18901918004	Wrong subjects allotted	Mailed to COE	Yes
20	9-4-2019	SUMAN BARAI	18901918003	Wrong subjects allotted	Mailed to COE	Yes
21	9-4-2019	SUMAN SAHANA	18901918002	Wrong subjects allotted	Mailed to COE	Yes
22	9-4-2019	SWAPNA KOLEY	18901918001	Wrong subjects allotted	Mailed to COE	Yes
23	9/14/201	SAYAN DOLUI	18901917063	Wrong subjects	Mailed to COE	Yes



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				allotted		
24	9/17/2019	Totan Chowdhury	18920318002	PPR Results of M.Pharm 1st Semester 2018-19	Mailed to COE	Yes
25	9/17/2019	Sayan Dalui	18901917063	Correction in Syllabus allotment	Mailed to COE	Yes
26	9/17/2019	Syed Abdul Amin	18901918022	Correction in Syllabus allotment	Mailed to COE	Yes
27	9/25/2019	SARBANI DAS	18920816003	Enrollment in M.Pharm Pharmacology OLD SYLLABUS	Mailed to COE	Yes
28	10/16/2019	ROHIT KUMAR PAL	18901916004	ENROLLMENT OF 7TH SEMESTER (BACKLOG)	Mailed to COE	Yes
29	10/16/2019	SURAV MAJUMDER	18901915117	ENROLLMENT OF 7TH SEMESTER (BACKLOG)	Mailed to COE	Yes
30	10/16/2019	SHUBHAM DEY	18901915090	ENROLLMENT OF 7TH SEMESTER (BACKLOG)	Mailed to COE	Yes
31	10/16/2019	SAIKAT MOHANTA	18901915075	ENROLLMENT OF 7TH SEMESTER (BACKLOG)	Mailed to COE	Yes
32	10/16/2019	PRANOY MONDAL	18901915061	ENROLLMENT OF 7TH SEMESTER (BACKLOG)	Mailed to COE	Yes
33	10/16/2019	MILAN MONDAL	18901915042	ENROLLMENT OF 7TH SEMESTER (BACKLOG)	Mailed to COE	Yes
34	10/16/2019	KRISHNENDU GHOSH	18901915034	ENROLLMENT OF 7TH SEMESTER (BACKLOG)	Mailed to COE	Yes
35	10/16/2019	KOUSHIK DUTTA	18901915033	ENROLLMENT OF 7TH SEMESTER (BACKLOG)	Mailed to COE	Yes
36	10/26/2019	NAMRATA ROY	18920319019	Not included in student portal	Mailed to COE	Yes
37	10/26/2019	SANDIP NATH	18920319017	Not included in student portal	Mailed to COE	Yes
38	10/26/2019	ARGHYADIP SAHA	18920319018	Not included in student portal	Mailed to COE	Yes
39	10/26/2019	RINKU YADAV	18920219012	Not included in student portal	Mailed to COE	Yes
40	10/26/2019	SAIKAT MONDAL	18920219015	Not included in student portal	Mailed to COE	Yes
41	10/26/2019	ANJAN MONDAL	18920219011	Not included in student portal	Mailed to COE	Yes
42	10/26/2019	SOMALI GORAI	18920219013	Not included in student portal	Mailed to COE	Yes
43	10/26/2019	BHANU PRAKASH	18920219014	Not included in student portal	Mailed to COE	Yes



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44	10/26/2019	PRIYANKA GUPTA	18920219017	Not included in student portal	Mailed to COE	Yes
45	10/26/2019	MIR IRFAN SOYEL	18920219018	Not included in student portal	Mailed to COE	Yes
46	10/26/2019	MALAY BESRA	18920219016	Not included in student portal	Mailed to COE	Yes
47	10/26/2019	AYAN MAHATA	18901919106	Not included in student portal	Mailed to COE	Yes
48	10/26/2019	INDRAJIT GUCHHAIT	18901919109	Not included in student portal	Mailed to COE	Yes
49	10/26/2019	KALYAN MANDAL	18901919107	Not included in student portal	Mailed to COE	Yes
50	10/26/2019	NABIN CHETTRI	18901919110	Not included in student portal	Mailed to COE	Yes
51	10/26/2019	RIMPA KARMAKAR	18901919108	Not included in student portal	Mailed to COE	Yes
52	10/26/2019	SOURAV GHOSH	18901919104	Not included in student portal	Mailed to COE	Yes
53	10/26/2019	SOURAV PATRA	18901919111	Not included in student portal	Mailed to COE	Yes
54	10/26/2019	SUJIT KUMAR KHAN	18901919103	Not included in student portal	Mailed to COE	Yes
55	10/26/2019	TANMAY BARMAN	18901919112	Not included in student portal	Mailed to COE	Yes
56	10/26/2019	TANMOY MONDAL	18901919105	Not included in student portal	Mailed to COE	Yes



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## ACADEMIC YEAR 2017-2018

Sl. No.	Date	Name	Roll no.	Details of complaint lodged	Action taken	Issue resolved (Y/N)
1	12-9-2018	SK.Nadim Ali	18901916045	Include name in all paper of B.Pharm 3rd semester (NEW) syllabus	Mailed to COE	Yes
2	12-5-2018	Samim Kazi	18901920016	Examination form not generated	Mailed to COE	Yes
3	12-4-2018	Srijita Nag	18901915100	Rectification of Admit Card	Mailed to COE	Yes
4	11/27/2018	Anindita Chowdhury	18901917124	Inclusion of name in members area	Mailed to COE	Yes
5	11/27/2018	JISHA BARIK	18901918084	Correction in elective subject	Mailed to COE	Yes
6	11/24/2018	SK.Nadim Ali	18901916045	issue correct 1st year 1st semester examination form * (Backlog)	Mailed to COE	Yes
7	11/20/2018	Subham Pan	18901916028	upload backlog form-Remedial Mathematics (M 103)	Mailed to COE	Yes
8	11/20/2018	Sk. Nadim Ali	18901916045	upload backlog form- PT 101, HU 181	Mailed to COE	Yes
9	11/20/2018	Tuhin Paul	18901917015	upload backlog form- M 183	Mailed to COE	Yes
10	11/20/2018	Prasun Kumar Dutta	18901917082	upload backlog form-PT 105, PT 101, PT 103, PT 101, PT 195, PT 191, PT 196, PT 193, HU 181, HU 182, M 183, PTB 185	Mailed to COE	Yes
11	11/20/2018	Md. Arif Hossain	18901916095	upload backlog form- CS 303, PT 305	Mailed to COE	Yes
12	11/20/2018	Devapriyo Bir	18901916108	upload backlog form-PT 304	Mailed to COE	Yes
13	11/20/2018	Banibrata Adak	18901916120	upload backlog form-PT 304	Mailed to COE	Yes
14	11/20/2018	Aftab Khan	18901916134	upload backlog form- PT 301, PT 306	Mailed to COE	Yes
15	11/20/2018	Sourav Biswas	18901917003	upload backlog form- PT 301	Mailed to COE	Yes
16	11/20/2018	Subham Sarkar	18901915103	upload backlog form- PT 503	Mailed to COE	Yes
17	11/20/2018	Md.Shad Akhtar	18901915039	upload backlog form- PT 503	Mailed to COE	Yes
18	11/20/2018	Subhadeep Layek	18901915101	upload backlog form- PT 503, PT 506	Mailed to COE	Yes
19	11/20/2018	Milan Mondal	18901915042	upload backlog form- PT 503, PT 506, PT 507, PT 599	Mailed to COE	Yes
20	11/20/2018	Haraprasad Pal	18901915031	upload backlog form- PT 503, PT 506, PT 507, PT 508, PT 509, PT 593, PT 599	Mailed to COE	Yes
21	11/20/2018	Arindam Paul	18901915015	upload backlog form- PT 503, PT 506, PT 507, PT 508, PT 509, PT 593, PT 599	Mailed to COE	Yes
22	11/20/2018	Madhab Poddar	18901914052	upload backlog form- PT 703, PT 706	Mailed to COE	Yes



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23	11/17/2018	SK.Nadim Ali	18901916045	Issue examination form B.Pharm 2nd year 3rd sem	Mailed to COE	Yes
24	11-2-2018	MAFIZUR RAHAMAN	18901914054	update 8th semester results and provisional certificate	Mailed to COE	Yes
25	10/13/2018	SUDHANSU KUMAR	18901913102	update 8th semester results and provisional certificate	Mailed to COE	Yes
26	10/13/2018	KALIDAS ACHARYA		Results not published	Mailed to COE	Yes
27	8/16/2018	SURAV MAZUMDER	18901915117	6th semester results not published online	Mailed to COE	Yes
28	8/16/2018	SUDHANSU KUMAR	18901913102	upload special supplementary form	Mailed to COE	Yes
29	8-9-2018	SURAV MAZUMDER	18901913102	B.Pharm 3rd year 6th semester results not published	Mailed to COE	Yes
30	7-11-2018	Bhaskar Mukherjee	18901914030	results of PT 801 published as "I"	Mailed to COE	Yes
31	7-11-2018	Ishaanee Arya	18901914043	results of PT 801 published as "I"	Mailed to COE	Yes
32	7-11-2018	Kaji Sudray Alam	18901914046	results of PT 801 published as "I"	Mailed to COE	Yes
33	7-11-2018	Madhab Poddar	18901914052	results of PT 801 published as "I"	Mailed to COE	Yes
34	5/31/2018	MD SHAD AKHTAR	18901915039	need correction in admit card	Mailed to COE	Yes
35	5/31/2018	NAMRATA PRASAD	18901915051	need correction in admit card	Mailed to COE	Yes
36	5/31/2018	RAMANDEEP KAUR	18901915067	need correction in admit card	Mailed to COE	Yes
37	5/31/2018	SNEHANSU SEN	18901915095	need correction in admit card	Mailed to COE	Yes
38	5/23/2018	Sk. Nadim Ali	18901916045	Include name in attendance list	Mailed to COE	Yes
39	5/23/2018	Prasun Kumar Dutta	18901917082	Include name in attendance list	Mailed to COE	Yes
40	5/16/2018	Arindam Paul	18901915015	correct the admit card	Mailed to COE	Yes
41	4/26/2018	Sk. Nadim Ali	18901916045	Name missing from verification list	Mailed to COE	Yes
42	4/24/2018	Subhankar Khan	18901915104	Name missing from backlog examination list	Mailed to COE	Yes
43	4/23/2018	Md.Rabiul Islam	18901914055	Upload exam form	Mailed to COE	Yes
44	4/19/2018	Samirul Molla	18901916065	Upload exam form	Mailed to COE	Yes
45	2-11-2018	Subhadeep Chakraborty	18901915135	Re-consideration of verified marks	Mailed to COE	Yes



**PRINCIPAL**

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## ACADEMIC YEAR 2016-2017

Sl. No.	Date	Name	Roll no.	Details of complaint lodged	Action taken	Issue resolved (Y/N)
1	11-11-2017	Sk Nadim Ali	18901916045	Change from OLD syllabus to NEW syllabus	Mailed to COE	Yes
2	11-8-2017	AFTAB KHAN	18901916134	Change from Regular to Backlog	Mailed to COE	Yes
3	11-8-2017	ARINDAM PAUL	18901915015	Change from Regular to Backlog	Mailed to COE	Yes
4	11-8-2017	DEBROOP GUPTA	18901915025	Change from Regular to Backlog	Mailed to COE	Yes
5	11-8-2017	FALGUNI GHOSH	18901915027	Change from Regular to Backlog	Mailed to COE	Yes
6	11-8-2017	GOURAV BARAI	18901915029	Change from Regular to Backlog	Mailed to COE	Yes
7	11-8-2017	HARAPRASAD PAL	18901915031	Change from Regular to Backlog	Mailed to COE	Yes
8	11-8-2017	KINGSHUK PATI	18901915032	Change from Regular to Backlog	Mailed to COE	Yes
9	11-8-2017	MILAN MONDAL	18901915042	Change from Regular to Backlog	Mailed to COE	Yes
10	11-8-2017	PRABHAKAR RAY	18901915060	Change from Regular to Backlog	Mailed to COE	Yes
11	11-8-2017	UPAMA DAS	18901915125	Change from Regular to Backlog	Mailed to COE	Yes
12	11-8-2017	RAJESH MURMU	18901913067	Change from Regular to Backlog	Mailed to COE	Yes
13	11-8-2017	SUDHANSU KUMAR	18901913102	Change from Regular to Backlog	Mailed to COE	Yes
14	6-12-2017	Madhuri Pal	18901914053	Correction of marks	Mailed to COE	Yes
15	5-6-2017	Archita Chatterjee	18901913123	Allow to appear for 6th Semester Examination	Mailed to COE	Yes
16	5-5-2017	Anup Choudhury	18901914021	Upload the B. Pharm. 4th Semester Examination	Mailed to COE	Yes



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**SANJAY**  
**REGISTER**  
*Exam-Related Grievance*

*Subhasrata Ray*  
Dr. (Dr.) Subhasrata Ray  
M. Pharm, Ph.D.  
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Bichanpur, Burdwan-713205, Burdwan

Redone

Sl. No.	Univ. Roll.	Name	Issue & Signature	Signature of IC	Stat
1/CoE	18901917084	Pintu Adhikary	2 <sup>nd</sup> yr, 1 <sup>st</sup> sem grade card & 2 <sup>nd</sup> yr, 2 <sup>nd</sup> sem card not updated. Pintu Adhikary 16/11/2021	Alankar 16.11.21	Red PRM/10 2
10.12.2021	18901921071	Buddhadev Bhunia	Name Spelling is wrong.	Buddhadev Bhunia 10.12.2021	Not Solve



  
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