



Approved by PCI & Affiliated to MAKAUT, WB and WBSCT&VE&SD
Dr. Meghnad Saha Sarani, Bidhannagar, Durgapur-713206, West Bengal (India)

2.7.1: Student Satisfaction Survey (SSS) on overall institutional performance

Dr. B. C. Roy College of Pharmacy and Allied Health Sciences
Durgapur - 713206

STUDENT SATISFACTION SURVEY (AY 2023-24)

Guidelines for Students:

Internal Quality Assurance Cell (IQAC) of Dr. B. C. Roy College of Pharmacy & AHS is conducting a Student Satisfaction Survey for the Academic Year 2023-24 regarding Teaching – Learning and Evaluation, which will help to assess the quality status of the institution.

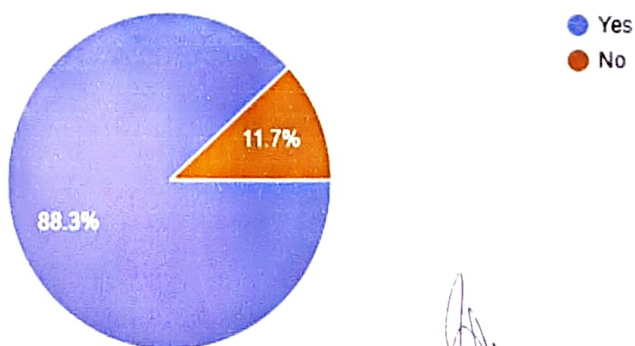
****The identification of the respondent will not be revealed.****


- A student will have to respond to all the questions given in the following format after careful thought and sincere effort.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question at the end (Section 4), is student's opportunity to give suggestions for improvements. (*The responses are to be restricted only to teaching learning and evaluation process*).
- It may be noted that the total time required for filling up this questionnaire may be less than 20 minutes.

Students Information

1. Please confirm this is the first and only time you are participating in this survey

196 responses



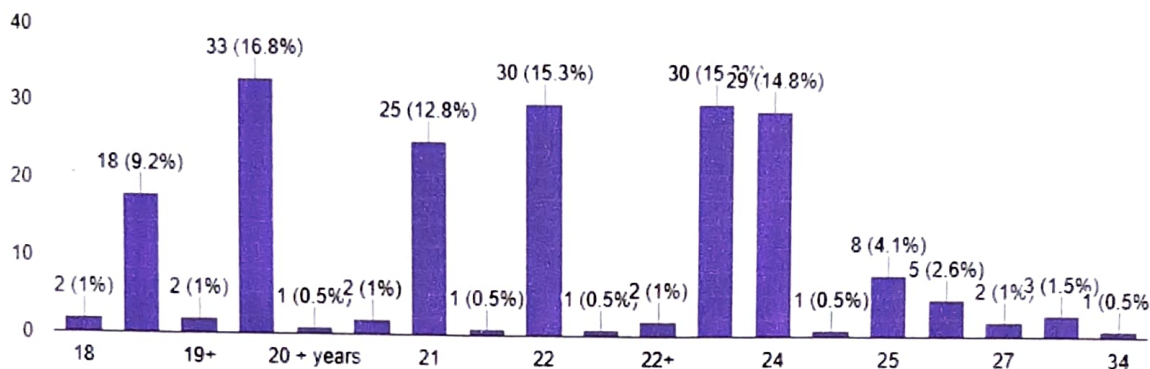

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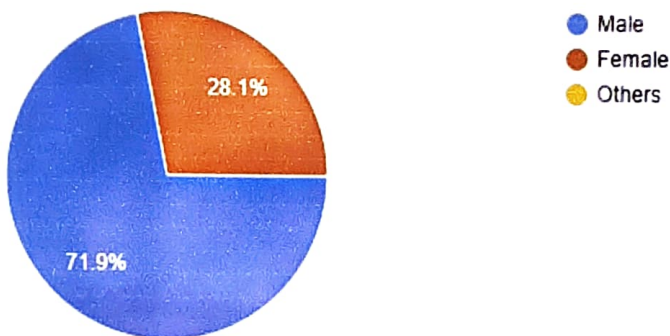
2. Please mention your age

196 responses



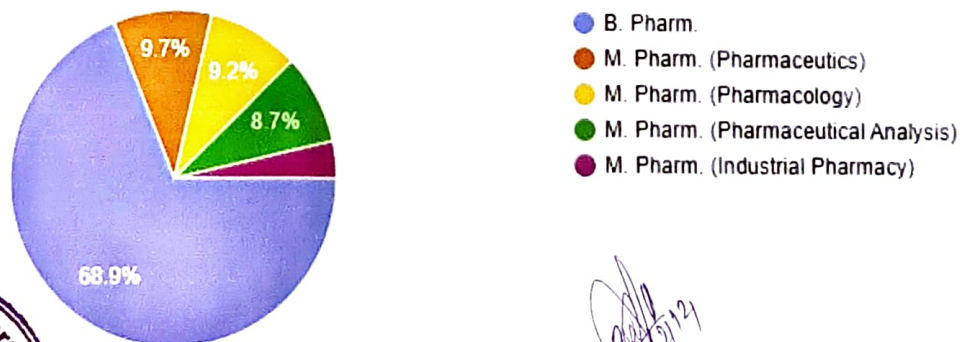
3. Your Gender

196 responses



4. What program are you pursuing now?

196 responses



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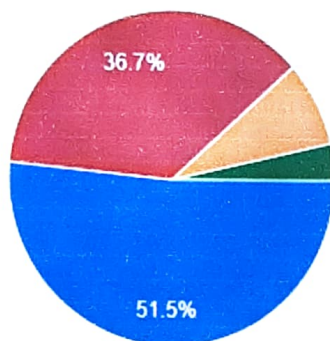


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Online Student Satisfaction Survey on Teaching Learning and Evaluation Process

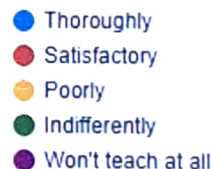
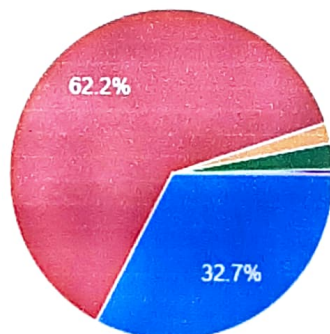
1. How much of the syllabus was covered in the class?

196 responses



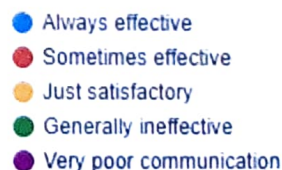
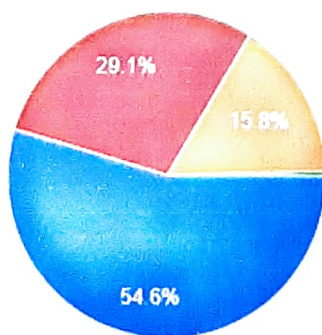
2. How well did the teachers prepare for the classes?

196 responses



3. How well were the teachers able to communicate?

196 responses



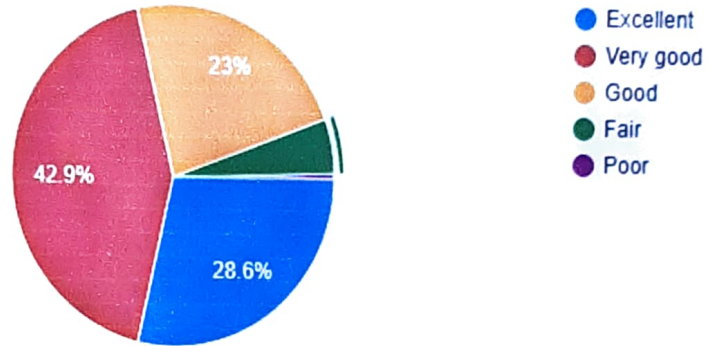
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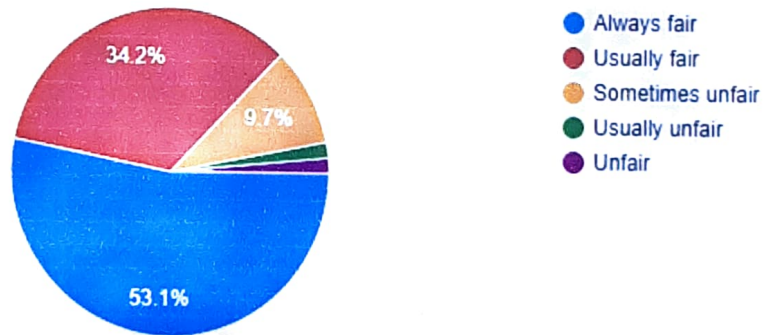
4. The teacher's approach to teaching can best be described as

196 responses



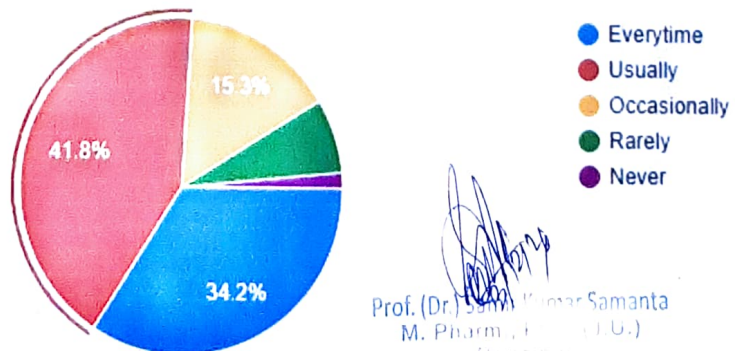
5. Fairness of the internal evaluation process by the teachers.


196 responses



6. Was your performance in assignments discussed with you?

196 responses



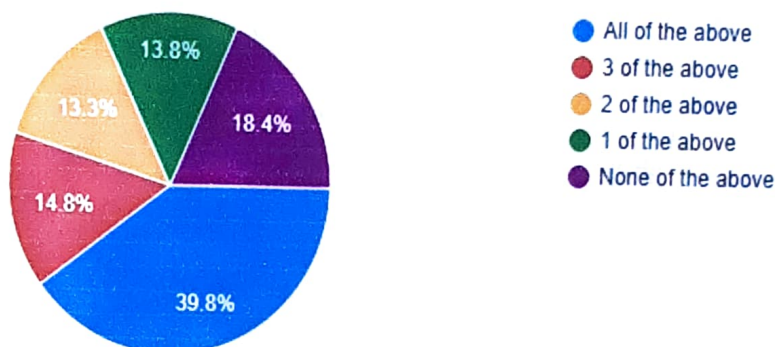

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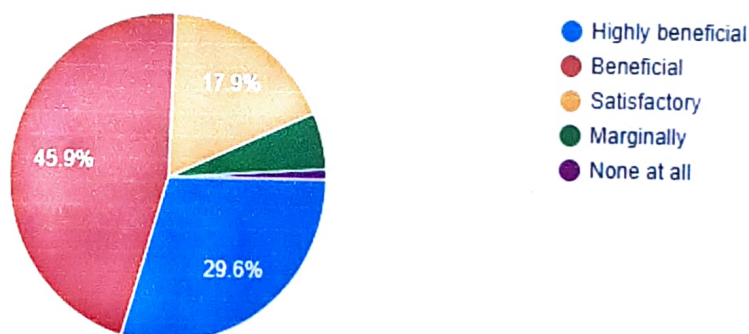
7. The institute takes active interest in promoting (a) internship, (b) student exchange, (c) field visit and (d) Project opportunities for students.

196 responses



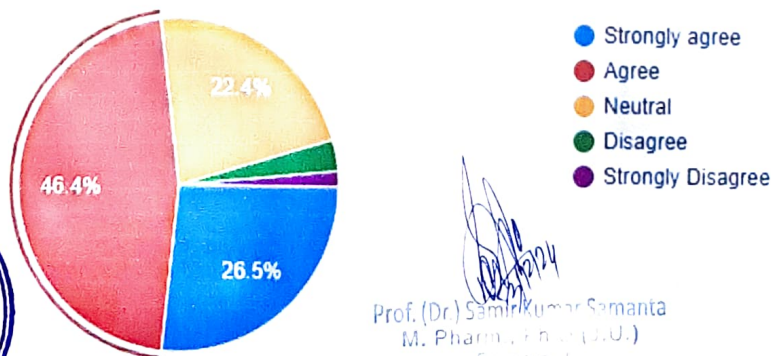
8. The teaching and mentoring process in your institution facilitates you in academic, social and personality growth.

196 responses



9. The institution provides multiple opportunities to learn and grow.

196 responses



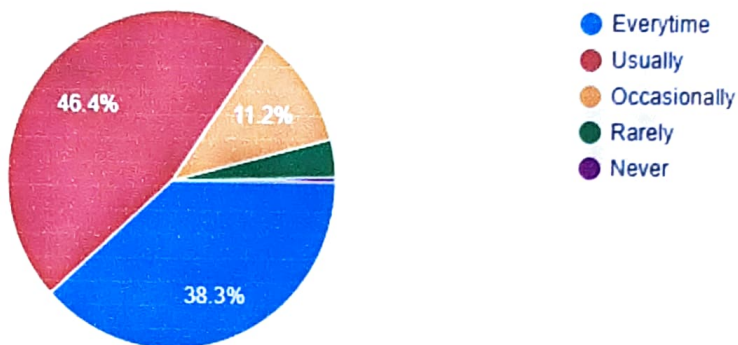
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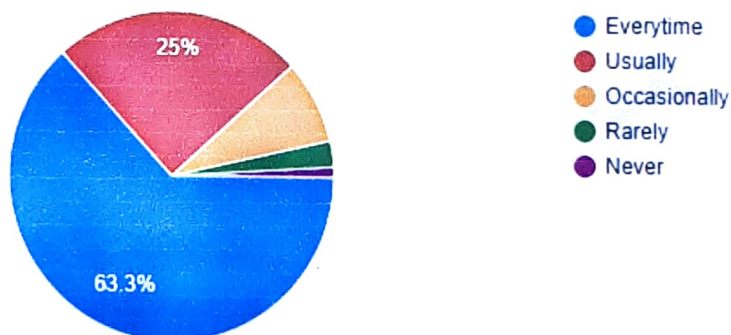
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

196 responses



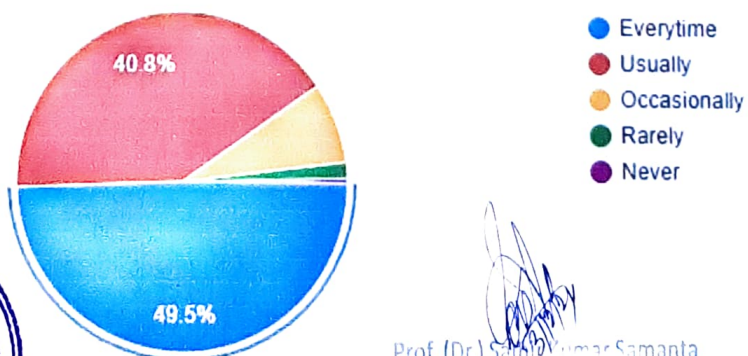
11. Your mentor does a necessary follow-up with an assigned task to you.


196 responses



12. The teachers illustrate the concepts through examples and applications.

196 responses



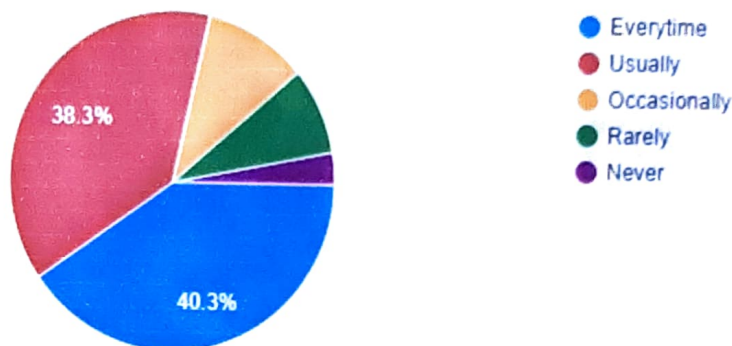

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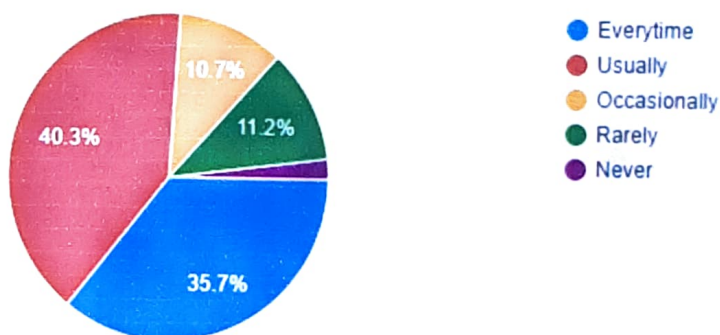
13. The teachers identify your strengths and encourage you with providing right level of challenges.

196 responses



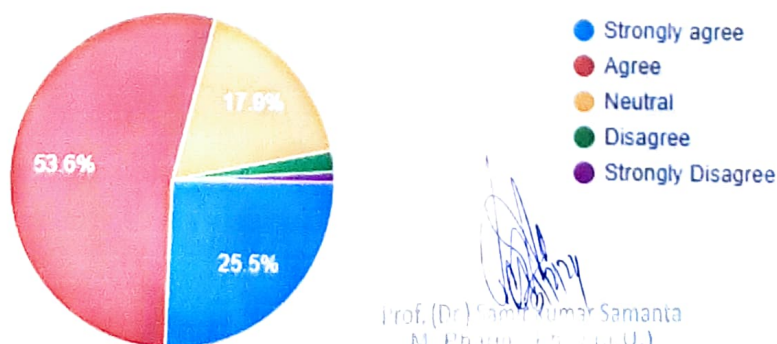
14. Teachers are able to identify your weaknesses and help you to overcome them.

196 responses



15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

196 responses



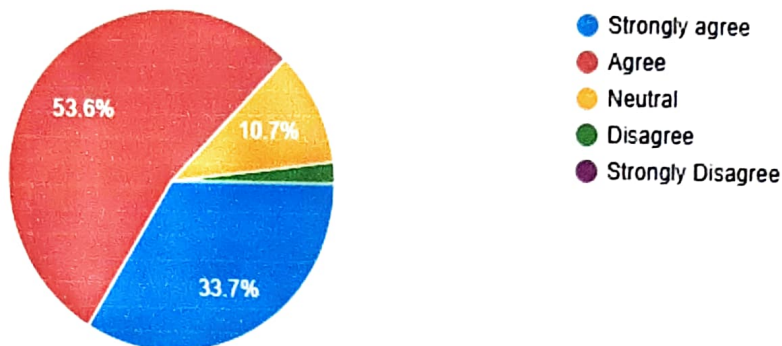
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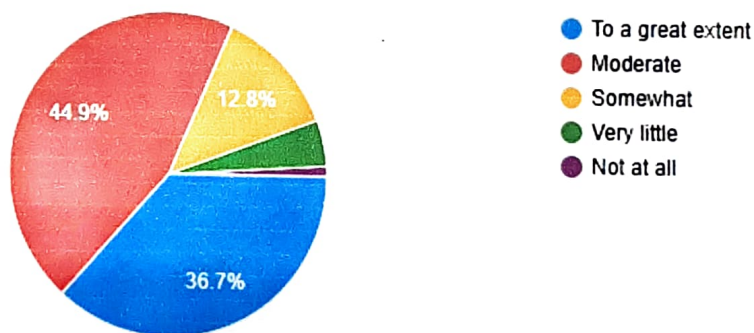
16. Teachers encourage you to participate in extracurricular activities.

196 responses



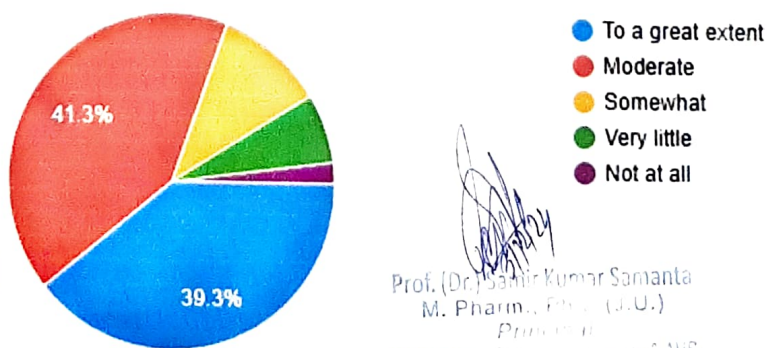
17. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

196 responses



18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

196 responses



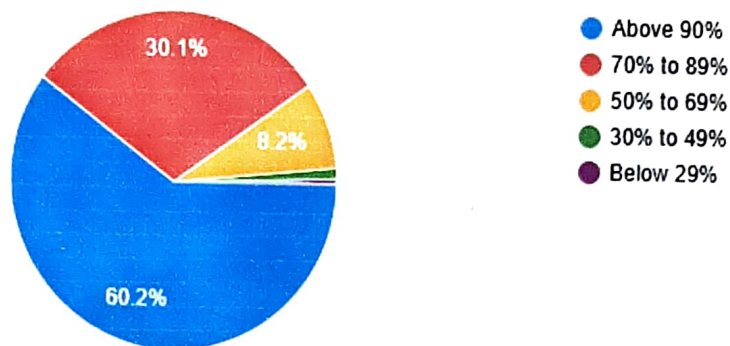
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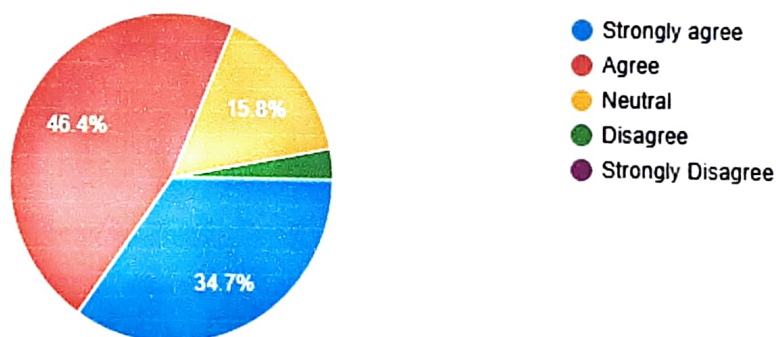
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.


196 responses



20. The overall quality of teaching-learning process in your institute is very good.

196 responses

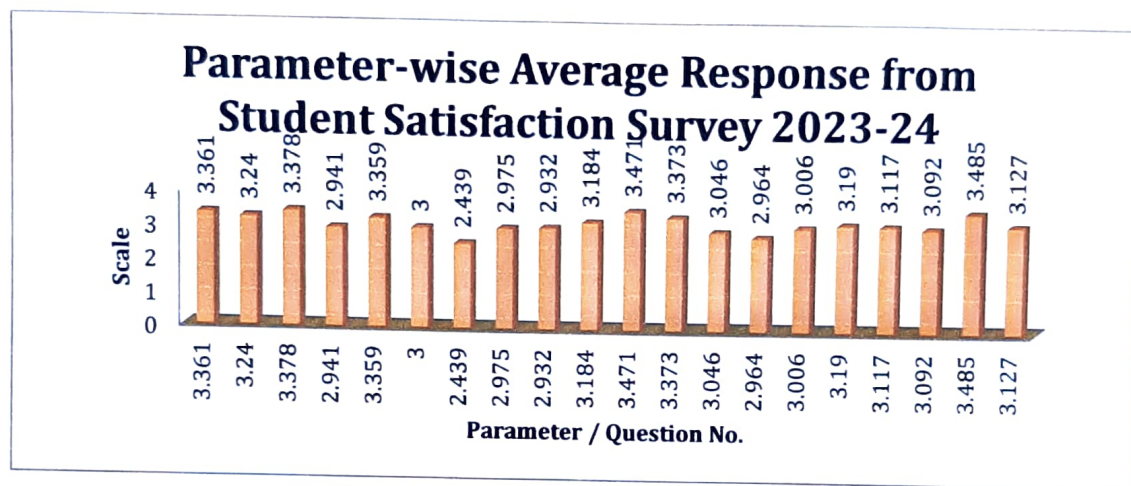




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Parameter-wise Average Response from Student Satisfaction Survey 2023-24




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Responses to the qualitative question

| SL. NO | OBSERVATIONS/SUGGESTIONS |
|--------|--|
| 1 | Teaching methods should be modernized |
| 2 | Classroom should be AC. |
| 3 | Conducting class tests after completing one by one unit. |
| 4 | Learning with help of video, images, animation and also application based study would be beneficial |
| 5 | Beside study we should focus on Sports training & Extracurricular Training. |
| 6 | In BCRCP there are many teachers who are excellent in singing, dancing, Sports, Communication etc so if they will help us for those activities we, students will be able to showcase their talent and ready to go for big competitions . The specific knowledge, skill, or behaviour that learners gain as a result of the activity like -- Soft skills: Communication, teamwork, leadership, time management, conflict resolution, Digital skills,Creative skills ,Entrepreneurial skills ,Technical skills |
| 7 | A bit discussion on current discovery, international publications, international projects, will be highly beneficial to create career oriented viewpoint on given subjects. |
| 8 | More student teacher interaction is needed I think. |
| 9 | To identify students strengths and encourage them by providing right level of challenges |
| 10 | Make learning fun and engaging with animations to simplify concepts and captivate students. |




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