**1.4.2 Feedback process of the Institution**

Every student in course feedback answers 5 questions per course from the dropdown list which includes excellent, very good, good, average and poor.

In the web-based system, the feedback is converted into numeric as follows:

|  |  |
| --- | --- |
| **Remarks** | **Score** |
| Excellent | 5 |
| Very good | 4 |
| Good | 3 |
| Average | 2 |
| Poor | 1 |

From this conversion, we get a total score and percentage satisfaction level against each course. The detailed and summary reports can be found from the following links:

**FEEDBACK ANALYSIS**

|  |  |  |
| --- | --- | --- |
| **Academic year** | **Web Link for Analysis** | **Web Link for Action Taken Report** |
| 2023-24 | <https://www.bcrcp.ac.in/NAAC/AQAR23-24/CR-1/1.4.2/Feedback_Analysis_2023-24.pdf> | <https://www.bcrcp.ac.in/NAAC/AQAR23-24/CR-1/1.4.2/ATR.pdf> |

**COMMUNICATION WITH THE AFFILIATING UNIVERSITY FOR**

**THE FEEDBACK PROVIDED**

|  |  |
| --- | --- |
| **Academic year** | **Link for Communicated Document** |
| 2023-24 | <https://www.bcrcp.ac.in/NAAC/AQAR23-24/CR-1/1.4.2/Communicated_Document.pdf> |