

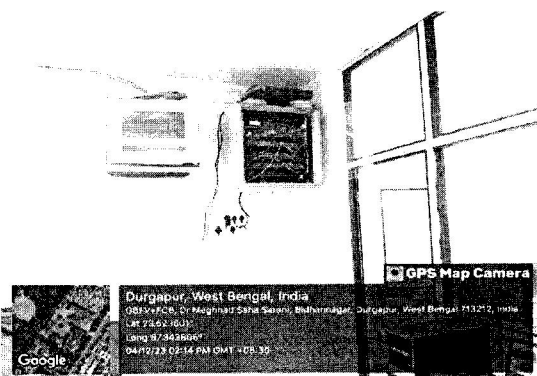
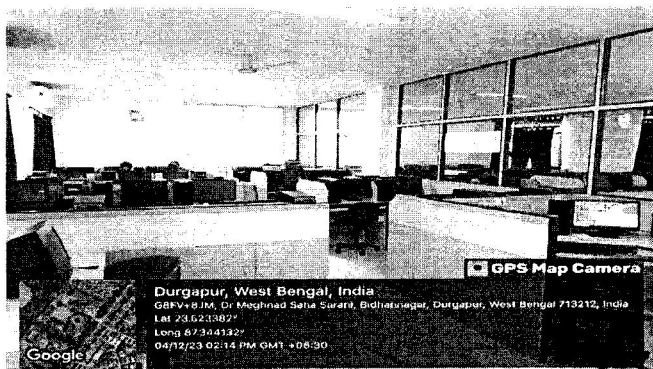


Approved by PCI & Affiliated to MAKAUT, WB and WBSCT&VE&SD
Dr. Meghnad Saha Sarani, Bidhannagar, Durgapur-713206, West Bengal (India)

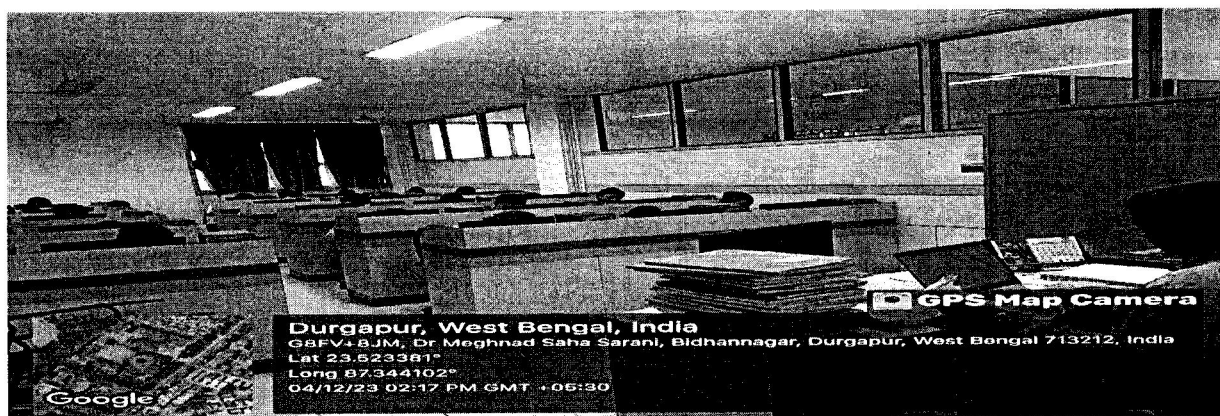
Student – Computer ratio (Data for the latest completed academic year): 2020 - 2021

Number of computers in working condition: 85

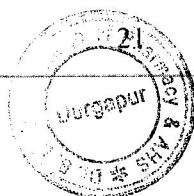
- Total Number of students: 521
- B. Pharm : 441
- M. Pharm : 80



Computer lab and network controller



Language and simulation lab



Prof. (Dr.) Samir Kumar Samanta
M. Pharm., PhD (J.C.)
Principal
Dr. B. C. Roy College of Pharmacy & AHS
Durgapur, West Bengal-713206



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Bandwidth of internet connection in the Institution

Options:

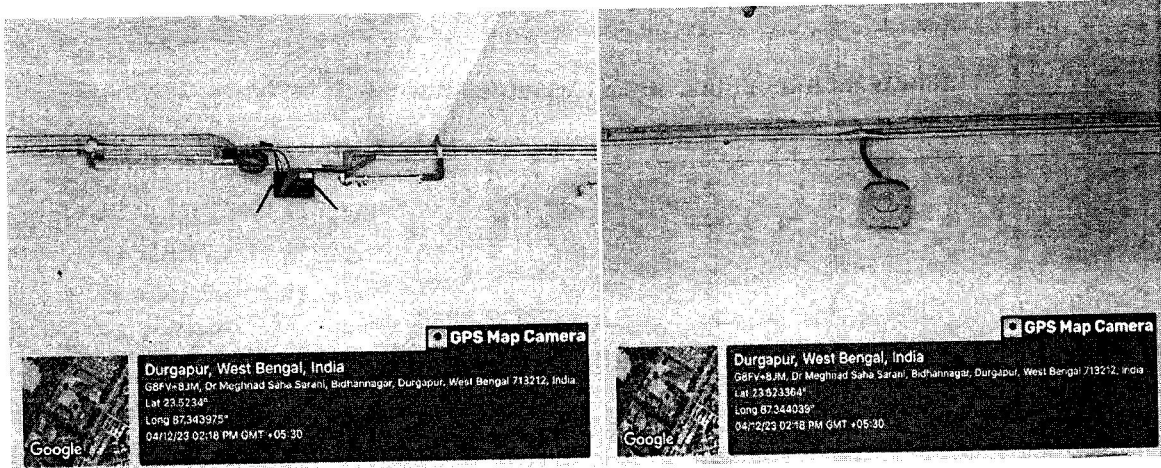
- A. ≥ 50 MBPS
- B. 30 MBPS – 50 MBPS
- C. 10 MBPS – 30 MBPS
- D. 10 MBPS – 05 MBPS
- E. < 05 MBPS

A. B. ≥ 50 MBPS

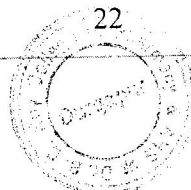
(Present Bandwidth 100MBPS)

Data Requirement:

- Available internet bandwidth



Wi Fi router



[Signature]
Prof. (Dr.) Sanjay Kumar Samanta
M. Pharm., Ph.D (J.U.)
Principal
Dr. B. C. Roy College of Pharmacy & AHS
Durgapur, West Bengal-713206

SANHATI INFOCOM SERVICES PRIVATE LIMITED
DURGAPUR

Service Level Agreement for Internet Service

THIS AGREEMENT is made at Durgapur on dated 15th December, 2022 BETWEEN **SANHATI INFOCOM SERVICES PRIVATE LIMITED**, a company incorporated under the Companies Act 1956, having its corporate office at 1, North Avenue, Bengal Ambuja, City Centre, Durgapur, PIN:713216, of the one part.

AND

Dr. B.C. ROY COLLEGE OF PHARMACY & ALLIED HEALTH SCIENCES (hereinafter referred to as CUSTOMER) having its office at Dr. Meghnad Saha Sarani, Bidhannagar, Durgapur, PIN:713206, of the other part.

NOW THE AGREEMENT WITNESSETH as follows:

1. **Contract Period**

The validity of this contract shall be for One Year (from 15.12.2022 to 14.12.2023). The contract period can be extended by mutual agreement of both sides. SANHATI INFOCOM SERVICES PRIVATE LIMITED deserves the right to revise the terms of SLA at the time of extension.

Sl.No.	DESCRIPTION B/W & RATE		Location
1.	Bandwidth	100 Mbps Internet Service (1:1) ratio	Dr. B.C. ROY COLLEGE OF PHARMACY & ALLIED HEALTH SCIENCES, Dr. Meghnad Saha Sarani, Bidhannagar, Durgapur, PIN:713206
2.	Annual charges	3,34,285.00 [exclusive of GST@18%].	

This agreement is applicable to Internet Bandwidth provided to the CUSTOMER by SANHATI INFOCOM SERVICES PRIVATE LIMITED as per details:

2. **General Conditions**

2.1 **Network Availability-Fault Management**

It is technically impractical to provide a fault free service and SANHATI INFOCOM SERVICES PRIVATE LIMITED does not undertake to do so. Assuring the uptime service up to 99 % & down time shall be calculated annual wise.

2.2 **Packet Delivery**

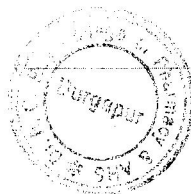
Packet Delivery Ratio is defined as the average ratio of packets, which are successfully delivered over the Service Provider's network in a given period within the Committed Information Rate (hereinafter referred to as CIR).

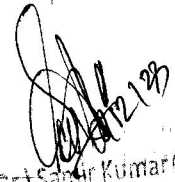
2.3 **Mean Time To Repair (MTTR)**

Mean time to repair is defined as the average time to restore service during a Network Outage.

2.4 **Scheduled Maintenance Scope:**

Scheduled Maintenance shall mean any maintenance at the Sanhati PoP to which CUSTOMER'S circuit is connected in respect of which CUSTOMER shall be notified 8 hours in advance. Notice of schedule maintenance will be provided to CUSTOMER'S designated point of contact by a method elected by SANHATI INFOCOM SERVICES PRIVATE LIMITED (through telephone or email).




Prof. (Dr.) Sanjiv Kumar Srimanta
M. Pharm., Ph.D (J.U.)
Principal
Dr. B. C. Roy College of Pharmacy & AHS
Durgapur, West Bengal-713206

2.5 **Exclusions**

The following faults or outage hours shall be excluded:

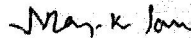
- Periods where services have been restored by other alternate means.
- Periods where CUSTOMER staff is inaccessible to confirm the service condition after fault clearances.
- Periods where any link is switched off by CUSTOMER for its own reasons. It is the onus of CUSTOMER to ensure that the onsite equipment for links are powered on and/or the network monitoring tools, if any that are used by the CUSTOMER filters out the time period of link being voluntarily switched off, from the downtime calculations.
- Scheduled maintenance of Sanhati Network.
- A downtime is considered if the link is down for more than 15 minutes after the CUSTOMER has been issued a complaint.
- Failure or malfunction of any CUSTOMER equipment's for which the CUSTOMER is operationally responsible.
- Reasons of Force majeure.
- Interruption during any period when the CUSTOMER elects not to release the service for testing or repair and continues to use the Service on an impaired basis.
- CUSTOMER usage of bandwidth in excess of committed bandwidth
- Virus attack from CUSTOMER's network on SANHATI INFOCOM SERVICES PRIVATE LIMITED, forcing SANHATI INFOCOM SERVICES PRIVATE LIMITED to disconnect the CUSTOMER's network from SANHATI INFOCOM SERVICES PRIVATE LIMITED's network to prevent network breakdown.

BY SIGNATURE BELOW, WE AGREE TO ABIDE BY THE TERMS OF THIS S.L.A.
Dr. B.C. ROY COLLEGE OF PHARMACY & ALLIED HEALTH SCIENCES
Signature

Name:
Title:

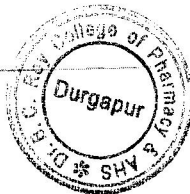
Date: 15th December, 2022
Place: Durgapur


BY SIGNATURE BELOW, WE AGREE TO ABIDE BY THE TERMS OF THIS S.L.A.
SANHATI INFOCOM SERVICES PRIVATE LIMITED
Signature


Name: Manoj Kumar Sarkar
Title: Director



Date: 15th December, 2022
Place: Durgapur




Prof. (Dr.) Samir Kumar Samanta
M. Pharm., Ph.D (J.U.)
Principal
Dr. B. C. Roy College of Pharmacy & AMS
Durgapur, West Bengal-713205



SERVICE ORDER

Original-Seller's Copy

Page 1 of 1

DR.B.C.ROY COLLEGE OF PHARMACY & ALLIED HEALTH SCIENCES
DR.MEGHNAD SAHA SARANI, BIDHAN NAGAR, DURGAPUR-713206,WEST BENGAL

Phone: (0343) 253 2679, Fax: (0343) 253 2679, eMail: bcrp_dgp@yahoo.co.in

Vendor Detail :

Sanhati Infocom Services Private Limited

2, Devi Choudhurani Path,
SAIL Co-operative Housing Complex, City Centre,
Durgapur-713219

Phone: 9933361066

Fax:

Service Tax No:

Pan No.: AAICS7843J

SERVICE ORDER NO.: SVC/BCRCP/00035/22-23

DATE : 14/12/2022

Contact Detail

Contact Person :

Telephone No. :

Our Fax Number: (0343) 253 2679

E-mail : bcrp_dgp@yahoo.co.in

SUB : RENEWAL OF INTERNET CONNECTION 15.12.2022 FOR ONE YEAR

SL	Main Text	Active Unit	UOM	Gross Amount
1	SERVICE CHARGES	1	NOS	334,285.00

The item covers the following services:

SL	Item Name	Unit	UOM	Price	Amount	Completion Dt
1.1	INTERNET CONNECTION 100 Mbps 1:1 ratio i.e a) Internet Service b) Link Maintenance c) Service Maintenance d) Internet Ports Charges for Sanhati Switch	1.00	1	334,285.00	334,285.00	14/12/2023

Total 334,285.00

Add - SGST-BILLWISE

@ 9.00 %

30,085.65

Add - CGST-BILLWISE

@ 9.00 %

30,085.65

Grand Total

394,456.30

In Words-Rupees: Three Lakh Ninety Four Thousand Four Hundred Fifty Six & Paise. Thirty Only

TERMS & CONDITIONS

PERIOD of one year starting from 15th December 2022

Up Time : 99.9%

All other Terms & Conditions will be as per the order and standard SLA for ISP services.

SLA to be signed immediately on acceptance of the order

Penalty charges will be applied commensurate with yearly charges if 99.9% uptime not guaranteed.

SLA to be signed immediately on acceptance of the order.

All Other Terms & Conditions as per your proposal 9th December 2022.

BIDYUT KUMAR SAHA

Prepared By

Approved By

General Secretary
BCREC Society

Receipt By



Prof. (Dr.) Sanir Kumar Samanta
M. Pharm., Ph.D (J.U.)
Principal
Dr. B. C. Roy College of Pharmacy & AHS
Durgapur, West Bengal-713206

TAX INVOICE

(ORIGINAL FOR RECIPIENT)

Sanhati Infocom Services Pvt. Ltd. 2, Devi Choudhurani Path, SAIL Co-Operative Housing Complex City Centre, Durgapur West Bengal, PIN:713216 GSTIN/UIN: 19AAICS7843J1ZP State Name : West Bengal, Code : 19	Invoice No.	Dated
	SIS/II/2223/0023	1-Jan-2023
	Delivery Note	Mode/Terms of Payment
	Supplier's Ref.	Other Reference(s)
Consignee Dr. B.C.Roy College of Pharmacy and Allied Health S Dr. Meghnath Saha Sarani, Bidhannagar, Durgapur, West Bengal, PIN:713212 PAN/IT No : State Name : West Bengal, Code : 19	Buyer's Order No.	Dated
	Despatch Document No.	Delivery Note Date
	Despatched through	Destination
	Terms of Delivery	
Buyer (if other than consignee) Dr. B.C.Roy College of Pharmacy and Allied Health S Dr. Meghnath Saha Sarani, Bidhannagar, Durgapur, West Bengal, PIN:713212 PAN/IT No : State Name : West Bengal, Code : 19 Place of Supply : West Bengal		

SI No.	Particulars	HSN/SAC	Quantity	Rate	per	Amount
1	Internet Service Charge Period From 15/12/2022 To 14/12/2023 100 Mbps	998422				3,34,285.00
2						
3		CGST				30,085.65
4	Less: Rounded Off	SGST				30,085.65
						(-)0.30
	Total					

Amount Chargeable (in words) **₹ 3,94,456.00**
Indian Rupees Three Lakh Ninety Four Thousand Four Hundred Fifty Six Only E. & O.E

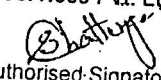
HSN/SAC	Taxable Value	Central Tax		State Tax		Total Tax Amount
		Rate	Amount	Rate	Amount	
998422	3,34,285.00	9%	30,085.65	9%	30,085.65	60,171.30
Total	3,34,285.00		30,085.65		30,085.65	60,171.30

Tax Amount (in words) : **Indian Rupees Sixty Thousand One Hundred Seventy One and Thirty paise Only**

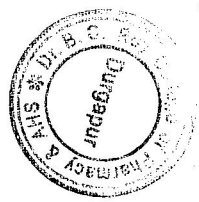
Company's PAN : **AAICS7843J**


Company's Bank Details
 Bank Name : **Indian Bank**
 A/c No. : **20270985374**
 Branch & IFS Code : **Durgapur City Centre & IDIB000D690**
 for Sanhati Infocom Services Pvt. Ltd.

Declaration
 Invoice issued by Sanhati Infocom Services Private Limited for the services, which is associated with Meghbela Cable & Broadband Services Private Limited


 Authorised Signatory

SUBJECT TO DURGAPUR JURISDICTION
 This is a Computer Generated Invoice




 Prof. (Dr.) Samir Kumar Samanta
 M. Pharm., Ph.D (J.U.)
 Principal
 Dr. B. C. Roy College of Pharmacy & AHS
 Durgapur, West Bengal-713206

